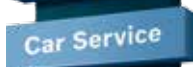




Roadside Assistance

24/7 nationwide comprehensive
breakdown and accident
assistance program



0800 4 BOSCH (26724)

24/7 Nationwide Roadside Assistance

Your Bosch Car Service Roadside Assist policy provides you with 24/7 breakdown security and is only a phone call away. We have an extensive network of more than 2500 service providers covering all of New Zealand. Details of the terms and conditions of your Roadside Assistance cover are listed within this brochure.

If you sell your current vehicle and purchase a new vehicle, please contact your Bosch Car Service workshop to update your policy with the new vehicle information. Contact details can be found on the reverse of this brochure.



Call **0800 4 BOSCH (26724)** and follow the prompts when you need assistance.

Bosch Car Service: A network of service and repair professionals

Bosch Car Service, the nation's network of service and repair professionals are trained and supported by Bosch. With 12,000 workshops in over 140 countries across the globe, the network provide motorists with professional and reliable automotive services. Bosch Car Service can cover all aspects of vehicle maintenance, repairs and diagnostics. You can be assured of unmatched expertise, as Bosch provides all Bosch Car Service workshops with the latest testing technology and training on modern vehicle systems, to keep them up to date with the latest advancements in vehicle system technology.

Bosch Quality Parts

Did you know that Bosch is the world's leading supplier of components to the automotive industry? Everything from Antilock Braking Systems (ABS) through to wiper blades is supplied by Bosch to car manufacturers around the world. Bosch also supports the Bosch Car Service network by giving them access to Original Equipment quality components, ensuring drivers are provided with parts of the same quality as those originally fitted on their cars.

Bosch Car Service workshops are located throughout New Zealand.

To find your nearest workshop visit our website at www.boschcarservice.co.nz or call **0800 4 BOSCH (26724)**.



Bosch Car Service Roadside Assist - POLICY TERMS AND CONDITIONS

Bosch Car Service Roadside Assist provides owners of Bosch Policies with 24 hours/7 days a week access to:

- Minor Roadside Repairs
- Technical Advice
- Flat Battery and Parts Replacement
- Emergency Fuel
- Flat tyre
- Key Replacement, Locksmith Service or Courier Service
- Roadside Towing Recovery
- Driver Assistance

But not services provided in the case of accident, theft, or damage due to theft or vandalism.

In the event of a mechanical breakdown, the security of having Bosch Car Service Roadside Assist only a phone call away can relieve some of the stress that can come about in these instances. Details of the terms and conditions of the policy are listed within this brochure.

CORE BENEFITS

Bosch Car Service Roadside Assist policy benefits as described have a policy limit up to \$100 per event including GST up to 1 event per annum, any costs or events over this will be the owner's responsibility.

The \$100 policy limit will cover a single event such as those set out below relating to jump starts, lock outs, emergency fuel and flat tyres. Additional charges may apply for remote locations and public holiday periods. Costs relating to parts, labour and any other associated costs for the repair of your vehicle, including replacement batteries or tyres, will be at the cost of the owner/driver. For any additional costs over the policy limits (including where more than one event is claimed in the calendar year) you can pay by credit card over the phone. Once approved, the service will be dispatched.

Minor Roadside Repairs

Bosch Car Service Roadside Assist will carry out minor breakdown related repairs, where it is possible and safe to do so, at the roadside. However, if major parts or factory diagnostic equipment is required, the vehicle may require transportation to a Bosch Car Service or other approved repairer.

Technical Advice

Telephone technical advice will be provided by the Bosch Car Service Roadside Assist operators in relation to the vehicle operation, any safety warnings or lights that may appear or technical information regarding your vehicle. In many cases, this technical information may assist you to mobilise the vehicle without the need to wait for a roadside contractor to arrive.

Battery and Parts Replacement

Bosch Car Service Roadside Assist will cover the cost of a jumpstart. The cost to replace the battery, if needed, will be at the owner's expense.

Emergency Fuel/Fluids

Bosch Car Service Roadside Assist will arrange for either the delivery of an emergency supply of fuel/fluid (max. 10 litres fuel) or, where government regulations require, transport your vehicle to the nearest refuelling station. Cost of the fuel is at the driver's expense.

Lock Outs

In the event that you lock your keys in the vehicle, Bosch Car Service Roadside Assist will cover the costs up to the policy limit to retrieve the keys from the vehicle.

In the event of a lost or stolen key, Bosch Car Service Roadside Assist will either arrange for the spare key to be delivered to you by taxi or arrange for a locksmith to attend at the owner's expense.

Roadside Recovery

In the event your vehicle is immobilised or is not safe to drive, (not an accident), Bosch Car Service Roadside Assist will cover the initial tow of your vehicle to your choice of participating Bosch Car Service repairer, if available, or closest repairer or place of safety up to \$100.

Driver Assistance

Bosch Car Service Roadside Assist can assist with location or map assistance when lost.

Policy Conditions and Exclusions

Bosch Car Service Roadside Assist is applicable only to Bosch Car Service Roadside Assist policies sold within New Zealand. To be eligible for Bosch Car Service Roadside Assist, your vehicle must be well maintained and of sound mechanical and roadworthy condition as demonstrated by having a current approved WOF (Warrant of Fitness).

In the interest of providing a quality service at a competitive price, Bosch Car Service Roadside Assist reserves the right to amend or withdraw services where use is excessive due to lack of regular preventative maintenance, non compliance to rectify any recurring failures or numerous call outs due to owner/driver related error.

Bosch Car Service Roadside Assist can arrange transporting vehicles and or trailers or recovery of disabled vehicles not accessible by normal two wheel drive vehicles or recovery equipment, eg. Vehicles located off public roads. However, all costs will be the owner's responsibility.

Once you have contacted Bosch Car Service Roadside Assist for breakdown service, it is vital that you are with your vehicle at the designated time of arrival of the service contractor. If the vehicle is unattended, work cannot be carried out on your vehicle and payment may be required for any subsequent call outs, prior to sending further assistance.

Policy Renewal

If you require renewal of your policy, please contact your Bosch Car Service to do so. The expiration of this policy and your Bosch Car Service contact details can be found on the back of this brochure.

Definitions

You, Your: means the nominated person as registered on the Bosch Car Service Roadside Assist policy or the nominated driver of the vehicle by the registered owner.

Vehicle/s: means the vehicle registered on the Bosch Car Service Roadside Assist policy.

Home Address: means the nominated home address as registered on the Bosch Car Service Roadside Assist policy.

We, Us, Our: NZ Roadside Assistance Ltd

Dealer: Authorised repairer as nominated by NZ Roadside Assistance Ltd.

Service Provider

The Bosch Car Service Roadside Assist Policy is provided and managed by NZ Roadside Assistance Ltd.



From the moment you leave our workshop, we're here to look after you!



Bosch Car Service contact details:

Vehicle registration:

Policy expiry date:

Please keep this policy brochure in your glove box for reference.

Whilst every care has been taken in the preparation of this publication, Bosch does not warrant the accuracy or completeness of the information in this publication and Bosch reserves the right to alter specifications without notice. To the extent permitted by law, including the Australian Consumer Law and the Consumer Guarantees Act 1993 (NZ), Bosch excludes all liability, including negligence, for any loss incurred in the reliance on the contents of this publication.